

WELCOME TO WAVE!

How does Wave work for RIPTA riders?

Wave is an account-based fare payment system. Riders can now conveniently purchase, reload and store their RIPTA fares - all while earning free rides along the way!

When riders board a bus, they simply tap their permanent, reloadable smart card to pay the fare. They can also use a mobile app, a one-hour pass card, or a daily pass card.

Riders can easily manage their Wave accounts online to keep track of the balance, purchase new fare products or load more value. If they do not have a credit card, they can use cash to load value onto their Wave cards at retail stores around Rhode Island. Plus, they can allow up to 10 organizations—such as social service or medical providers— to link with their account and load fare value to ensure continuous access to medical care, job training and other social services.

How can organizations participate?

Organizations can set up an online account, link to client Wave cards and reload these cards with Monthly or Day passes, or order disposable Day passes as needed. 501(c)(3) entities can also order one-hour passes or immediately download single-ride QR codes for printing or forwarding to clients by email or text.

Organizations can link to an unlimited number of Wave cards to add fare products to clients as needed.

What are the benefits of Wave?

- Better Value \$6 for Unlimited Daily Travel.
- Auto Reload Option Automatically reload Monthly or Day Passes onto client cards. 501(c)(3) entities will also be able to load specific dollar amounts on a one-time or periodic basis.
- **Never Lose Value!** Account balances and passes are restored if a registered Wave card is lost or stolen.
- **Secure Recordkeeping** Sales history tracks your purchases over time. Order details can be downloaded to support internal accounting.

READY TO TRY WAVE?

For general information, please visit wave.ripta.com or call RIPTA Customer Service: (401) 784-9500 x2012

To establish an account, email Joelle Kanter:

JKanter@RIPTA.com



RHODE ISLAND PUBLIC TRANSIT AUTHORITY